

Agenda and Summary for CCS-ITEE-NI&S Advisory Subcommittee meeting; April 24th, 2018

Attendees list:

Landon Biggs--Alumni member (via telephone)

Charles Clancy--Hume Center

Dwyn Taylor--Facilities Services

Corey Earles--BAMS

Jeff Crowder--Division of IT

Justin Davenport--NCR Operations

Scott Farmer--OIA

Mark Gardner--ARC

Hikmet Gursoy--DSA

Ryan Spoon--CoE

Brenda van Gelder--Division of IT

Miles Gentry and Jeremy Johnson--BI

Nicholas Polys--ARC

William Dougherty--NI&S

Marc DeBonis--CCS

Claire Gilbert--ITEE

Ludwig Gantner--NI&S

Richard Hach--NI&S (also representing Secure Identity Services as Interim Director)

Joe Hutson--NI&S

Steve Lee--NI&S

Mike Moyer--NI&S

Pat Rodgers--NI&S

Agenda:

1. Claire Gilbert/Executive Director Information Technology Experience & Engagement--
 - a. 4Help.vt.edu PORTAL
 - i. New! “Feedback” button
 - b. Service Catalog updates
2. Marc DeBonis/Director of Collaborative Computing Solutions
 - a. CCS Service Overview (See attached)
3. William Dougherty/Executive Director Network Infrastructure & Services
 - a. NI&S Project status updates and accomplishments (See attached)
4. Announcement of change in Subcommittee/Committee structure (See attached resolution):
 - a. This advisory subcommittee, and its previous incarnations, was established when the “Computing and Communications Committee” was disbanded by the previous CIO. As of April of 2018, however, a newly formed committee, the “IT Services and Systems Committee” which will report through to the Commission on University Support, will take the place of this and all other advisory subcommittee established in IT. Please let the William Dougherty know if you have an interest in serving on this new committee (see resolution, providing details of the committee’s membership and makeup, attached).
 - b. Effective after today’s meeting, the CCS-ITEE-NI&S Advisory Subcommittee is disbanded. Thanks to all who have attended and assisted over the last years (8 for the current Executive Director).